

Your Order Summary	
Order Number:	Order Date:

QTY	Product Name	Fault Description	Reason Code	Reason for Return Codes
				1 – Item is Faulty
				2 – Item is DOA
				3 – Change of Mind
				4 – Other (Please specify)

Change of Mind Return

- 1. Ensure you are eligible for a Change of Mind Return at: <u>https://help.umart.com.au/hc/en-us/articles/217587728-What-is-your-Returns-policy-</u>
- 2. Complete the form above.
- 3. Send the item back to 2 Kilroe Street, Milton, QLD 4064
- 4. Please allow standard courier times of 2-5 business days for your parcel to reach us.
- 5. Please allow 1-3 business days to process your refund.
- 6. Please retain a proof of postage until we've confirmed your refund has been completed.